

Assessing CORE services

Ryan White is the provider of last resort

At least 4 CORE medical or support service appointments for each 10/31

ride bus pass

Van rides for CORE medical or support services based on documented

medical necessity

Taxi rides granted in urgent situation or individuals living in rural areas

within the TGA

Timeliness of Scheduling

Agency will schedule service within 1 business day of request

Further or Continued Services

The referral must be reevaluated and update at least every 6 months

Progress Notes

A progress note must be done for each client at least monthly that

includes appointment adherence, and any follow up appointment

Transportation

Drivers are only permitted to transport a passenger to the destination

noted on his/her manifest unless dispatcher grants permission

Retention in Care

Client remains in care through services

Client entered into care through services